



Job Description & Job Specification

Job Title: Product Specialist & Operations Manager	Team: N/A
Department: Operations	Location: Head Office, Rawalpindi
Job Level: Experienced Professional	Nature of Job: Desk Job
Category: Full Time Employment	No. of Positions: 1
Gender Preference: Male	Remuneration: Market Competitive

Last Date To Apply: June 30, 2025

AskTech (Pvt) Ltd., a subsidiary of Askari General Insurance Co. Ltd., is looking for qualified candidates for the position of “**Product Specialist & Operations Manager**”. The candidate would be responsible for overseeing the development, implementation, and optimization of vehicle tracking solutions while managing day-to-day operations. This role involves product expertise, customer support, system monitoring, coordination with technical and sales teams, and our clients & contractors to ensure seamless service delivery. The ideal candidate will have strong technical knowledge of GPS/GSM tracking systems, operational management skills, and the ability to troubleshoot and improve tracking solutions.

Job Description:

- Coordination with all waste management companies and contractors.
- Provide VTCS/VTMS coordination.
- Ensure billing and recoveries from WMCs and Contractors.
- Manage and optimize vehicle tracking systems, ensuring high performance and reliability.
- Provide technical support and training to customers and internal teams on tracking products.
- Monitor fleet tracking data, generate reports, and analyze performance metrics.
- Troubleshoot and resolve technical issues related to GPS/GSM devices and software.
- Coordinate with vendors, suppliers, and service providers for hardware/software updates.
- Develop and implement operational policies and procedures for tracking services.
- Ensure compliance with industry standards and regulations related to telematics.
- Assist the sales team with product demonstrations and customer onboarding.
- Identify and recommend improvements to enhance tracking system efficiency.

Job Specification:

Education Qualification:

Bachelor's degree in IT, Engineering, Business Management, or a related field.

Experience:

- 5 to 10 Years of relevant experience in vehicle tracking Industry.

Head Office: 1st Floor, Ferozsons Building, The Mall, 32-A, Harding Road Saddar, Rawalpindi, Pakistan.

Ph: +92-51-111-444-687

Website: www.asktech.com.pk

**Essential Skills:**

Proven experience in GPS, GSM tracking systems, telematics, or fleet management solutions.
Strong technical knowledge of vehicle tracking hardware and software.
Vehicle Tracking Devices integration.
Proficiency in data analysis and reporting tools.
Excellent problem-solving and troubleshooting skills.
Ability to manage multiple projects and operational workflows.
Strong communication and customer service skills.
Familiarity with IoT, cloud-based tracking platforms, and wireless communication protocols.
Experience in team coordination and vendor management.
Knowledge of industry regulations and compliance standards.
Time Management.

Interested candidates, please drop your CVs at teamhr@agico.com.pk by June 30, 2025.